



## **INTEGRATED MANAGEMENT SYSTEM POLICY**

Opus Industrial Services Limited are dedicated to protecting the Health, Safety and Welfare of all employees and operating the business in an environmentally responsible manner, whilst providing our customers with the highest standard of service.

Opus Industrial Services are committed to a process of continual improvement and shall set and monitor business objectives in the following areas:-

- ❖ Safety
- ❖ Environment
- ❖ Quality
- ❖ People
- ❖ Marketing/Cost
- ❖ Process

At all times the company will take into consideration the obligation to adhere to all relevant laws and regulations.

The company aims are:

- ❖ Assessing and managing all business risks.
- ❖ Reducing waste generated/using resources more efficiently.
- ❖ Provide training to employees to enable them to operate in a healthy, safe and environmentally responsible way that meets high quality standards.
- ❖ Development of new training/office facilities.
- ❖ Achieve high levels of repeat business (min 40% of orders)

To achieve these aims we are committed to the following targets:-

- ❖ Regular review and monitoring of company aims and objectives during directors/managers meetings/audits.
- ❖ Recycle a minimum of 25% of office waste produced.
- ❖ Establish monitoring systems on all resources used and set measurable targets towards the reduction.
- ❖ Provide IOSH Managing Safely Training and Train the Trainer Training to all Core Managers and Supervisors permanently employed in the business.
- ❖ Maintain high level of standard of workmanship, delivery on time and cost, ensuring a minimum of risks to employees, direct assets, general public and the environment.

Mr. N P Kerr  
**Managing Director**  
3<sup>rd</sup> January 2012